**ASSIGNMENT 1**

**Issues generally developers face while using File Service**

**1**. Issue in downloading files from service export by adding header cache control using internet explorer

**Solution:** Internet Explorer file downloads over SSL which does not work with the cache control headers. We need to use Microsoft browsers.

# **2.** Service Request Pool time-out issues

# **Solution**: PRPC uses a Requestor Pool to process incoming Service requests. If an incoming service request finds that the Requestor Pool is fully leased-out; this request will be queued by PRPC until the Requestor Pool has capacity. Incoming Requests will be timed-out if they need to wait too long. This is a normal fail-safe mechanism that PRPC employs to avoid the PRPC system being overloaded by incoming requests. This can be solved by resizing the request pool sizes. Resizing should be done after a thorough analysis of DBA connections.

**3.**Once you switch from database storage to repository storage, you cannot switch back to database storage without losing access to case attachments stored in the repository.

**4.** Any change to the Service Email rule on the **Service** tab, **Request** tab, or **Response** tab requires that you restart the listener from Admin Studio for the changes to take effect.

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